

ESSENTIAL INFORMATION GRAND ALPINE EXPRESS: HUNGARY, AUSTRIA, SWITZERLAND, SLOVENIA & ITALY

PASSPORT AND VISA INFORMATION

Your passport needs to be valid for at least six (6) months after your journey and should have a minimum of three (3) blank visa pages for entry and exit stamps.

Holders of U.S. and Canadian passports are not required to obtain a tourist visa for entry into in Hungary, Austria, Switzerland, Slovenia and Italy.

In Hungary, local law requires that you carry photo identification, such as your passport, at all times.

Our partner VisaCentral offers easy, efficient U.S. passport and visa processing. Visit them online at visacentral.com/abercrombiekent or call 844 823 1224 and reference A&K's account number 73001. Service fees apply.

Citizens of other countries should contact the appropriate consular office for entry requirements pertaining to their journey.

VACCINATIONS

There are no vaccinations required to enter Hungary, Austria, Switzerland, Slovenia and Italy.

CASH & CREDIT CARDS

Major credit cards are widely accepted here and ATM outlets are widespread. In smaller cities, shops and cafes may prefer cash payment for goods and services.

Non-European Union resident tourists can, in most cases, apply for a refund of the VAT paid on gifts and merchandise bought for export out of an EU country. The refund should be requested at the last port before departure from the EU. Please note: Switzerland is a non-EU country and you cannot obtain a VAT customs stamp or VAT refund for goods purchased in the EU when departing Switzerland.

PACKING LIST

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Please use the provided A&K luggage tags, even if your bags already have ID tags. This makes it easier for A&K staff to find and manage your luggage for you.

PACKING LIST

Choose versatile, casual clothing that can be layered if the weather (or level of air-conditioning) requires. Cotton and other light fabrics are comfortable choices for summertime. Spring and autumn temperatures dictate medium-weight clothing selections. Smart casual attire is appropriate for days and evenings on and off the train. Formal clothing is not necessary.

Cathedrals, churches, and other religious sites require conservative dress. Arms and shoulders should be covered.

Clothing

- Casual slacks
- Walking shorts
- Polo shirts, casual short-sleeve shirts or blouses
- Long sleeve shirts or blouses
- Comfortable walking shoes with low or no heels and non-slip soles
- Lightweight raincoat and umbrella
- Sweater or fleece jacket
- Brimmed hat or visor for sun protection
- Sleepwear
- Personal garments
- Socks
- Swimwear/cover-up

Other Recommended Items

- Sunglasses
- Sun block and lip balm
- Simple first-aid kit
- Prescriptions and medications (in their original bottles and/or packaging)
- Extra eyeglasses/contact lenses
- Smartphone
- Charging cables for electronics
- Global travel adapter

Laundry is available at various stops throughout the tour and you will find a price list within your cabin. Laundry is done off the train and your Tour Manager will inform you of when laundry is available. Most items (except heavy materials such as jeans) are delivered to your cabin within 24 hours.

TIPPING GUIDELINES
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While decisions regarding tipping rest entirely with you, we suggest the following gratuities (noted in U.S. dollars) depending on the type of journey:

	Tailor Made Journeys
Resident Tour Director or Group Extension Guide	Not applicable
Local Guides	\$25 per person, per day (full day)
Drivers	\$15 per person, per day (full day)
Airport Transfer Drivers	\$5 per person, per transfer
Train staff	Included
Local guides/drivers on optional cruise line shore excursions	n/a
Housekeepers	\$2 per person, per night
Included Meals	Included
Restaurants or Room Service on own	10-15% unless already added

Passengers are encouraged to inform the train's management of any exceptional service received, and the staff will be rewarded accordingly.

LIFE ON BOARD THE GOLDEN EAGLE DANUBE EXPRESS

The Golden Eagle Danube Express is a private train comprised of six cars (one Superior Deluxe, four Deluxe and one Heritage). The number of carriages may vary by departure. Each Deluxe sleeper carriage has five cabins which measure 83 sq. feet each. Superior Deluxe Cabins offer 93 sq. feet of space, a king-size bed and two full-size picture windows. Both Deluxe and Superior Deluxe cabins feature private bathrooms with hot water, washbasin and toilet. There is a heated towel rail, shaver socket and hairdryer. Toiletries and a dressing gown are provided. Cabins have individually controlled air-conditioning, lighting with dimmer switches, individual reading lights, power sockets and a safe. Two armchairs provide daytime seating and a free-standing chair adds flexibility. Cabins have cupboards, a full length wardrobe, large picture window and a full length mirror. A second window opens for fresh air. (Do not leave windows open while train is stopped.) During dinner each evening, the living room is converted into two lower beds by your attendant who is also on hand to bring you early morning tea or coffee.

There is limited storage space inside the cabin for luggage storage. Soft-topped luggage is easier to store.

The train has a bar lounge car and two restaurant cars. The total number of carriages varies by departure and passenger numbers. Depending on the journey, the train may travel with only one restaurant car which seats approximately 42 guests. The bar car accommodates approximately 35 passengers and features a piano and also hosts activities such as language lessons and talks on local history or culture during the day.

The train has one Tour Manager and one Tour Assistant on each departure with a number of destination guides for off-train excursions. (The number of Tour Assistants is dependent on passengers on board.) There is one attendant in each carriage who is available during waking hours and remains on the train during the city tours; however, all passengers should take their passport with them whenever they disembark for sightseeing and leave their valuables in the safe deposit box.

There is a doctor on board who can provide basic care if needed. In order to travel aboard the Golden Eagle, you must carry proof of valid travel insurance stating company, policy number and 24-hour medical emergency telephone number and need to provide proof of coverage prior to departure.

Three meals are included daily - breakfast, lunch and dinner on the train journey. Seating is unassigned and restaurant cars can accommodate all guests in one single seating. Wine, beer, soft drinks and tea and coffee are included with all lunches and dinners both on and off the train (except where stated otherwise). Selected drinks are also included for passengers while in the Bar Car; however, alcoholic beverages as well as premium brand hard liquor and wines ordered outside of meal times and in the bar car will be charged to your on board account. Breakfast is normally served between 8:00 a.m. and 10:00 a.m. On days when an off-train tour departs before 10:00 a.m., the Tour Manager will make an announcement so that you have time to eat before the off-train excursion. Lunch is scheduled around the off-train excursion schedule; however it is normally served between 12:30 and 2:00 p.m. There is one seating for dinner each evening usually at 7:00 p.m. Set meals are offered with a choice of main course.

On board the train, you will not need much currency, but you may incur charges for laundry, bar bills, other incidentals and optional off-train excursions. It is possible to run a "tab" on board and make one payment at the end of the tour. Payments must be made in cash (U.S. dollars or euros). Credit cards are not accepted on board the train. You will need cash for souvenirs and any shopping you may choose to do off the train. The Tour Manager on board and local guides can also provide information on how, and if necessary, where to change money.

For off-train excursions, passengers may be divided into groups to visit specific sights, museums, hiking excursions, etc.

Wi-Fi is not available onboard the train (except in Superior Deluxe cabins), but may be available at some of the off-train restaurants and hotels visited on your journey.

Smoking in the cabins is strictly prohibited. You can smoke in specific designated areas at the ends of the train.