

ESSENTIAL INFORMATION

CONNECTIONS EUROPEAN RIVER CRUISE JOURNEYS

SWITZERLAND & THE RHINE

PASSPORT AND VISA INFORMATION

Your passport needs to be valid for **at least six (6) months** after your journey ends, and should have a minimum of one (1) blank visa page for entry and exit stamps for each country visited.

Holders of U.S. and Canadian passports are not required to obtain a tourist visa for entry into Netherlands, Germany, France or Switzerland.

Dutch law requires that everyone over the age of 14 carry some form of official identification, such as a passport, at all times.

Our partner VisaCentral offers easy, efficient U.S. passport and visa processing. Visit them online at visacentral.com/abercrombiekent or call 844 823 1224 and reference A&K's account number 73001. Service fees apply.

Citizens of other countries should contact the appropriate consular office for entry requirements pertaining to their journey.

COVID-19 COUNTRY ENTRY REQUIREMENTS & TRAVEL ADVISORIES

The countries visited on this journey currently have no COVID-19 vaccination or testing requirements for entry for U.S. and Canadian residents. Visit the U.S. Department of State at travel.state.gov or the Government of Canada at travel.gc.ca/travelling/advisories for up-to-date information.

CASH & CREDIT CARDS

The currency on board the river ships is the euro. Guest accounts may be settled by cash (euro or U.S. dollars) or credit card (AMEX, Diners Club, MasterCard or Visa). No exchange facilities are available on board the ships.

Major credit cards are widely accepted and ATM access is common. In smaller cities, shops and cafes may prefer cash payment for goods and services. Banks and exchange facilities may refuse US dollar denominations of \$50 and \$100 if they are not equipped with devices to identify counterfeit currency.

Non-European Union resident tourists can, in most cases, apply for a refund of the VAT paid on gifts and merchandise bought for export out of an EU country. The refund should be requested at the last port before departure from France. Switzerland is a non-EU country and you cannot obtain a VAT customs stamp or VAT refund for goods purchased in the EU when departing Switzerland.

PACKING LIST

Please use the provided A&K luggage tags, even if your bags already have ID tags. This makes it easier for A&K staff to find and manage your luggage for you.

Clothing

Choose versatile, casual clothing that can be layered if the weather (or level of air-conditioning) requires. Cotton and other light fabrics are comfortable choices for summertime. Spring and autumn temperatures dictate medium-weight clothing selections. Smart casual attire is appropriate for evenings. Formal clothing is not necessary.

For special occasions on board and ashore, a “jacket and tie” is appropriate for gentlemen with an equivalent standard of evening wear for ladies.

Cathedrals, churches, and other religious sites require conservative dress. Arms and shoulders should be covered.

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| <input type="checkbox"/> Casual slacks | <input type="checkbox"/> Walking shorts |
| <input type="checkbox"/> Polo shirts, casual short-sleeve shirts or blouses | <input type="checkbox"/> Long sleeve shirts or blouses |
| <input type="checkbox"/> Comfortable walking shoes with low or no heels and non-slip soles | <input type="checkbox"/> Lightweight raincoat and umbrella |
| <input type="checkbox"/> Sweater or fleece jacket | <input type="checkbox"/> Brimmed hat or visor for sun protection |
| <input type="checkbox"/> Sleepwear | <input type="checkbox"/> Personal garments |
| <input type="checkbox"/> Socks | <input type="checkbox"/> Swimwear/cover-up |

Other Recommended Items

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| <input type="checkbox"/> Face masks and hand sanitizer | <input type="checkbox"/> Sun block and lip balm |
| <input type="checkbox"/> Sunglasses | <input type="checkbox"/> Prescriptions and medications (in their original bottles and/or packaging) |
| <input type="checkbox"/> Simple first-aid kit | |
| <input type="checkbox"/> Extra eyeglasses/contact lenses | <input type="checkbox"/> Smartphone |
| <input type="checkbox"/> Charging cables for electronics | <input type="checkbox"/> Global travel adapter |

Laundry service is available at most hotels and dry cleaning is available in larger cities. Check costs and return times before using these services.

TIPPING GUIDELINES

While decisions regarding tipping rest entirely with you, we suggest the following gratuities (noted in U.S. dollars) depending on the type of journey:

	European River Cruise Journeys	Tailor Made Journeys
Resident Tour Director or Group Extension Guide	\$20 per person, per day	Not applicable
Local Guides	Included	\$25 per person, per day (full day)
Drivers	Included	\$15 per person, per day (full day)
Airport Transfer Drivers	Included	\$5 per person, per transfer
Cruise staff on board river ships	Included	n/a.
Local guides/drivers on optional cruise line shore excursions	At your discretion; 1€ per person, per excursion for your driver and guide is suggested.	n/a
Housekeepers	Included	\$2 per person, per night

Included Meals	Included	Included
Restaurants or Room Service on own	10-15% unless already added	10-15% unless already added

For extra nights or Tailor Made services added to a European River Cruise Small Group Journey, please follow the Tailor Made Journeys guidelines for these days only.

LIFE ON BOARD EUROPEAN RIVER CRUISE VESSELS

Cabins on board the ship are fully air-conditioned and heated with adjustable climate control. All cabins and suites feature an en suite bathroom with shower and hair dryer, satellite television, personal safe, spacious wardrobe and toiletries. Suite category cabins feature a mini-bar, with bathrobes provided for guest use. Laundry and ironing services are available for a fee; dry cleaning is not available.

The ship has an elevator which goes to all decks except the Sun Deck.

The vessel has a 24-hour staffed reception desk; library with a selection of books, magazines and daily newspapers; five bicycles and helmets for passenger use; complimentary fitness room open 24 hours; deck chairs, chess board and walking track. Amadeus Queen' features an indoor pool with a partially retractable-roof. The ship does not have a medical doctor on board. Hair dresser and massages are available by appointment. An onboard shop sells small souvenirs, post cards, accessories and a limited supply of everyday products.

On board your river ship, all meals are included and served in the Restaurant which accommodates all guests in one or two seatings. Tables are especially reserved for the A&K group on board. A minimum distance of five feet (one and a half meters) measured from table corner to table corner is observed in the Restaurant as well as in the Panorama-Bar and Amadeus-Club.

In general, breakfast is served buffet-style with egg dishes cooked to order. Lunch consists of buffet specialties in the restaurant or a light lunch alternative is offered in the Panorama bar. Buffet-style meals will be served by staff and service may need to be adjusted depending on the number of guests on board. Dinner is usually four courses. Expect "international style" menus flavored by the cuisines of Central Europe. A&K programs include one bottle of water in your cabin daily and bottled water, coffee, tea, soft drinks, beer and house wine are included with lunch and dinner. Other alcoholic beverages can be purchased and charged to your passenger account. All bottles of wine or champagne brought on board by passengers for consumption in the ship's restaurant, bar or public areas are subject to a €10.00 corkage fee per bottle. Coffee and tea are also available at a self-serve coffee/tea station throughout the day.

Smoking is not permitted anywhere on board except designated exterior areas.

On board your river ship, each cabin features a GSM direct-dial telephone. The current cost of GSM (cellular) is € 2.00 per minute for calls within Europe and € 4.00 for calls to the USA (rates subject to change).

Wireless internet connection is available and is complimentary for all A&K guests on a Connections European River Cruise Journey. The connection may be weak in certain areas (especially below bridges and next to high buildings) and cannot be compared to the regular hotel standard on land.