

ESSENTIAL INFORMATION FOR BALKAN EXPLORER: GOLDEN EAGLE DANUBE EXPRESS

PASSPORT AND VISA INFORMATION

Your passport needs to be valid for **at least six (6) months** after your journey ends. You should have at least one (1) blank visa page in your passport for each country that requires a visa on your journey and a minimum of two (2) blank visa pages for entry and exit stamps.

Holders of U.S. and Canadian passports are not required to obtain a tourist visa for entry into Italy, Slovenia, Croatia, Bosnia and Herzegovina, Serbia, Romania, Bulgaria, Greece and North Macedonia.

In Hungary, Slovenia and North Macedonia, local law requires that you carry photo identification, such as your passport, at all times.

If you are a U.S. citizen born in the Republic of North Macedonia, please note that Greek Immigration Officers at all ports of entry (land, air, and sea) will not place entry stamps in passports listing the traveler's place of birth as Macedonia or the Republic of Macedonia. These travelers are required to complete a short form on which the entry stamp will be placed and which the traveler must keep with their passport for the duration of their stay in Greece and present on departure.

It is recommended that children travelling to Bosnia and Herzegovina with one parent, (particularly if the parent has a different last name from the child's), carry a notarized letter from the other parent giving permission to travel.

A tourist visa is required for U.S. and Canadian passport holders for entry into Turkey and must be obtained prior to departure.

Electronic Visa (eVisa): An e-Visa is available for U.S., U.K. and Canadian citizens arriving for the purposes of tourism or commerce. The cost is US\$20 per person to obtain a visa valid for 90 days. Travellers are able to receive their visa usually within 24 hours of completing the application process and can obtain an e-Visa up to one day prior to arrival. Log on to the Turkey Ministry of Foreign Affairs website at <http://www.evisa.gov.tr/en/>. You need a valid passport and a credit card (Visa or MasterCard). Read and follow all instructions carefully to ensure a smooth arrival into Turkey. Fill-out the on-line application form, make your payment with a credit card, and print out your e-visa. Keep the original print-out with your passport, as proof of the e-Visa will be requested by Immigration Control at all Turkish border crossings.

Ensure you obtain entry and exit stamps from Turkish immigration authorities to avoid difficulties upon departure or with future travel to Turkey.

Our partner VisaCentral offers easy, efficient U.S. passport and visa processing. Visit them online at visacentral.com/abercrombiekent or call 844 823 1224 and reference A&K's account number 73001. Service fees apply.

Citizens of other countries should contact the appropriate consular office for entry requirements pertaining to their journey.

COVID-19 COUNTRY ENTRY REQUIREMENTS & TRAVEL ADVISORIES

The countries visited on this journey currently have no COVID-19 vaccination or testing requirements for entry for U.S. and Canadian residents. Visit the U.S. Department of State at

travel.state.gov or the Government of Canada at travel.gc.ca/travelling/advisories for up-to-date information.

LOCAL HEALTH & SAFETY PROTOCOLS

We encourage you to bring your own masks; a supply will be on hand where needed. Note all protocols are subject to change in accordance with relevant guidelines, local regulations and conditions.

Italy

In accordance with local regulations, face masks must be worn by any person aged 6 or older while aboard public transport, and only FFP2 type face masks are allowed. All persons are also required to practice physical distancing of at least three feet (one meter).

Croatia

Face masks are recommended during any indoor or outdoor activities where physical distancing is not possible and aboard public transportation.

Slovenia

While there are currently no generalized face mask requirements for public spaces in Slovenia, masking regulations may apply in select settings, such as health care facilities.

Bosnia & Herzegovina and Serbia

Face masks must be worn in healthcare settings.

Serbia

Face masks are required on public transportation and recommended for indoor public spaces.

Romania

Face masks are recommended in all indoor public spaces and on all public transportation.

Bulgaria

There are currently no mask requirements in public spaces in Bulgaria, except for most airports. Visitors are required to maintain medical insurance that is valid for the cost of emergency care and evacuation for the duration of their stay in Bulgaria. You may be required to show proof of medical insurance upon arrival. Medical care in Bulgaria varies in quality from services provided in the United States and Western Europe. Medical facilities outside of larger cities are limited and the quality of equipment may put elderly travelers and those with existing health problems at risk.

North Macedonia

Face masks must be worn by any person aged 6 or older during any indoor or outdoor public activities and while aboard public transport. All persons are also required to practice physical distancing of at least six feet (two meters).

Greece

Face masks must be worn in healthcare facilities and while on public transport.

Turkey

Face masks must be worn in health care facilities.

CASH & CREDIT CARDS

With the exception of Romania, Bulgaria, North Macedonia and Bosnia and Herzegovina, which are still largely cash economies, major credit cards are widely accepted (the most popular are Visa and MasterCard, with American Express accepted at high-end shops) and ATM outlets are widespread. You may find it difficult to exchange US\$100 bills in banks and currency exchanges in smaller towns.

PACKING LIST

Please use the provided A&K luggage tags, even if your bags already have ID tags. This makes it easier for A&K staff to find and manage your luggage for you.

Safe Travel Essentials

Be sure to bring personal protective equipment (PPE), including face masks, travel-sized hand sanitizer with at least 60% alcohol, facial tissues and disinfecting wipes or spray.

Clothing

Choose versatile, casual clothing that can be layered if the weather (or level of air-conditioning) requires. Cotton and other light fabrics are comfortable choices for summertime. Spring and autumn temperatures dictate medium-weight clothing selections. Formal clothing is not necessary.

Cathedrals, mosques, churches, and other religious sites require conservative dress. Arms, legs and shoulders should be covered – no shorts. This applies to both men and women. For women, barebacked, low-necked dresses or tops or short skirts, are not considered appropriate attire. When visiting mosques, wear or carry a pair of socks, since shoes must be removed before entering. Women must cover their heads with a scarf.

- Casual slacks
- Walking shorts
- Polo shirts, casual short-sleeve shirts or blouses
- Long sleeve shirts or blouses
- Comfortable walking shoes with low or no heels and non-slip soles
- Lightweight raincoat and umbrella
- Sweater or fleece jacket
- Brimmed hat or visor for sun protection
- Sleepwear
- Personal garments
- Socks
- Swimwear/cover-up

Other Recommended Items

- Sunglasses
- Sun block and lip balm
- Simple first-aid kit
- Prescriptions and medications (in their original bottles and/or packaging)
- Extra eyeglasses/contact lenses
- Smartphone
- Charging cables for electronics
- Global travel adapter

TIPPING GUIDELINES

While decisions regarding tipping rest entirely with you, we suggest the following gratuities (noted in U.S. dollars):

	Tailor Made Journeys
Resident Tour Director or Group Extension Guide	Not applicable
Local Guides	\$25 per person, per day (full day)

Drivers	\$15 per person, per day (full day)
Airport Transfer Drivers	\$5 per person, per transfer
Housekeepers	\$2 per person, per night
Included Meals	Included
Restaurants or Room Service on own	10-15% unless already added

LIFE ON BOARD THE GOLDEN EAGLE DANUBE EXPRESS

Thoughtfully appointed in timeless Continental style, the Golden Eagle Danube Express recaptures the golden age of rail travel with storied routes bringing Central and Southern Europe's most inspiring destinations within easy reach.

WELCOME TO YOUR CABIN

A&K guests are accommodated in the train's Deluxe and Superior Deluxe Cabins.

Deluxe Cabins measure 83 square feet and feature a living room that is converted into two comfortable lower beds by your attendant, as well as a private en suite bathroom with a washbasin, toilet, shower and hairdryer. Other amenities include a wardrobe, dual-voltage outlet, towels, robes, slippers, personal safe, adjustable climate control and complimentary tea, coffee and mineral water.

Superior Deluxe Cabins measure 93 square feet and feature comfortable daytime seating with a full-length sofa and two chairs. Each night, the cabin is transformed into a luxurious bedroom with a UK king-size bed. Each cabin has a private en suite bathroom with washbasin, toilet, cubicle shower and hairdryer. Added amenities include a double wardrobe, dual voltage outlet, towels, robes, slippers, personal safe, adjustable climate control and complimentary tea, coffee and mineral water.

DRESS CODE

The train's dress code is informal, so you can enjoy your journey in convivial, relaxed surroundings.

LUGGAGE

There is limited storage space inside the cabin for luggage storage. Soft-topped luggage is easier to store. As you only have to unpack once, your luggage and belongings will stay with you on the train throughout the journey, but, portorage is included between the hotels and stations wherever necessary.

Laundry and pressing services are available at an additional charge.

CURRENCY

You will not need much currency on board, but you may incur charges for laundry, bar bills, other incidentals and optional off-train excursions. It is possible to run a "tab" on board and make one payment at the end of the tour. Payments must be made in cash (U.S. dollars or euros). Credit cards are not accepted on board. You will need cash for souvenirs and any shopping you may choose to do off the train. The Tour Manager on board and local guides can provide information on how and, if necessary, where to change money.

WHEELCHAIR ACCESS & MOBILITY

Passengers with slight walking difficulties are advised to have assistance from an able-bodied passenger. We regret that the layout of the train is not ADA compatible or suitable for wheelchair users.

SMOKING

Smoking is strictly prohibited aboard the train.

LANGUAGE

On board the Golden Eagle Danube Express staff members speak English.

GETTING ONLINE

Wi-Fi service on board the train is intermittent depending on region.

DINE, RELAX AND CELEBRATE IN STYLE

The Golden Eagle Danube Express' refined restaurant cars set an elegant stage for the Executive Chef's seasonal menu of fine regional and international cuisines.

- Breakfast, lunch and dinner are served in the dining cars.
- Your generous drinks allowance includes international wines with lunch and dinner.
- Enjoy open-bar service in the bar lounge car.
- In-cabin breakfast is optional.
- Most special dietary requirements can be accommodated with advance notice.
- Some meal services may entail seatings at shared tables.

The bar lounge car is the social hub of the train, inviting guests to take in the passing scenery and converse over cocktails as the resident pianist entertains.

GRATUITIES

These are included in your fare, so you will not have to worry about tipping on or off the train during your rail journey.