

DESTINATION INFORMATION FOR WINGS OVER SOUTHERN AFRICA

What You Need to Know Before You Go

PASSPORT AND VISA INFORMATION

In order to enter Southern Africa as a citizen of the United States, you will need:

A signed, valid passport. Your passport must remain valid for at least 6 months beyond the completion of your trip and you will need a minimum of 10 blank visa pages in your passport available for entry and exit stamps during this journey. Additional blank pages are always a prudent precaution.

BOTSWANA & SOUTH AFRICA

Holders of U.S. passports are not required to obtain a tourist visa for entry into either Botswana or South Africa for stays of up to 90 days.

NAMIBIA

Holders of U.S. passports can obtain a tourist visa for Namibia free of charge on arrival at all ports of entry.

ZAMBIA

Tourist visas for Zambia are required for U.S. passport holders. A single-entry visa can be purchased on arrival at Harry Mwaanga International Airport in Livingstone. The current cost is USD \$50 (subject to change without notice). This amount must be paid in cash and can be paid in U.S. dollars.

Of Special Note: The KAZA UNIVISA for Zambia and Zimbabwe:

Many visitors to the Victoria Falls area like to visit both sides of the Falls during their free time. The KAZA UNIVISA can be obtained on arrival at certain ports of entry in either Zambia or Zimbabwe, including Harry Mwaanga International Airport in Livingstone. It will remain valid for 30 days and will allow multiple entries into either country during that same 30 day period. The current cost of the KAZA UNIVISA is USD \$50 (subject to change without notice). This amount must be paid in cash and can be paid in U.S. dollars.

Contact our partner, VisaCentral for easy, efficient passport and visa processing. Call 844 823 1224 and reference A&K's account number 73001 or visit our Travel Store at www.abercrombiekent.com/travel_store.

If you are not a citizen of the United States, your entry requirements may vary. Please consult your nearest diplomatic or consular office of the country or countries you will be visiting.

Of Special Note for Adults Entering and/or Exiting South Africa, Namibia and/or Botswana with Minor Children

South Africa, Namibia and Botswana have instituted requirements for adults traveling with children under the age of 18.

Parents travelling with children will be requested to provide an official birth certificate that includes the details of the full name of both the child's father and the mother of all travelling children. This applies even when both parents are travelling with their children and it also applies to foreigners and citizens of South Africa, Namibia and Botswana alike. When children are travelling with

guardians, these adults are required to produce affidavits from parents providing permission for the children to travel. All documents must be in English.

Both parents travelling with child:

- Where both parents are travelling with a child, such parents must produce an official birth certificate that includes the details of both the child's father and the mother of the child.

One parent travelling with child:

- In the case of one parent travelling with a child, he or she must produce an official birth certificate that includes the details of both the child's father and the mother. In addition, the parent must produce one of the following:

- If the travelling parent has shared legal custody of the child: Consent in the form of an affidavit from the other parent registered as a parent on the birth certificate of the child authorizing him or her to enter into or depart from South Africa, Namibia and/or Botswana with the child he or she is travelling with.

- If the travelling parent has sole legal custody of the child: A court order granting full parental responsibilities and rights, or legal guardianship, in respect of the child, if he or she is the parent or legal guardian of the child; or where applicable, a death certificate of the other parent registered as a parent of the child on the birth certificate.

Child travelling with a relative (for example grandparent) or with a person given the parents' approval to enter into or depart from South Africa, Namibia and/or Botswana with the child:

- Where a person is travelling with a child who is not his or her biological child, he or she must produce a copy of the official birth certificate that includes the details of both the child's father and the mother.

- An affidavit from the parents or legal guardian of the child confirming that he or she has permission to travel with the child.

- Copies of the identity documents or passports of the parents or legal guardian of the child.

- The contact details of the parents or legal guardian of the child.

CONSULAR INFORMATION

The U.S. State Department provides Country Specific Information sheets for every country in the world, as well as Travel Alerts and Warnings. Find this information by calling 888 407 4747 or 202 501 4444 or online at travel.state.gov.

CURRENCY

Botswana's currency is the Pula. The country has a cash-based economy. U.S. dollars are widely accepted. MasterCard and Visa credit cards accepted only at a limited number of hotels and shops. ATM access is theoretically available, but there are no machines at airports and currently only a limited number of ATMs in Maun.

Namibia's currency is the Namibian Dollar. MasterCard and Visa credit cards are the most widely accepted credit cards, but American Express can be used at some venues in larger centers. At street markets, expect to bargain and to pay in cash in Namibian Dollars. Elsewhere, prices are fixed.

South Africa's currency is the Rand. U.S. dollars are widely accepted. Major credit cards are readily accepted in hotels and major cities. ATM access is widely available in urban locations.

Zambia's currency is the Kwacha. The country has a cash-based economy. U.S. dollars are widely accepted. The acceptance of major credit cards is becoming more common in Zambia, especially in larger cities and at places like hotels, restaurants, safari lodges and shops. However, we suggest you NOT rely on being able to use credit cards in all areas of Zambia and to be prepared to pay with cash in most circumstances. In situations where credit cards are accepted, the specific charges will appear as Zambian Kwacha. There is limited ATM access in Zambia, but as with credit cards, we suggest you NOT rely in being able to use ATMs in all areas of Zambia.

In all of these countries, exchange money only at authorized outlets such as currency exchange kiosks, banks and hotels. Only exchange what you feel you will need while visiting. Save all receipts from any currency transaction. You may be asked to produce them when you exit the country, and they are required if you intend to reconvert local currency.

We suggest travelling with some U.S. dollars to be exchanged for local currency and at least two major credit cards. Because of Southern Africa's cash-based economies, we suggest you bring enough cash in USD \$ (in smaller denominations), to finance your gratuities, purchases and other incidentals. If you have a "Chip and PIN" card, be careful to shield your number from view while entering it on a keypad; never disclose your PIN verbally. Notify your credit card company of your travel plans prior to your departure to avoid any fraud concerns.

We do not recommend traveller's checks as they are not as widely accepted as in previous years, and are only accepted at some banks and international hotels.

Of Special Note: When travelling in Africa it is recommended that you use only U.S. currency that was printed within the last 5 years. Many merchants and service providers will not accept currency that is more than several years old. Extremely wrinkled, torn or faded bills are also generally not accepted.

HEALTH

It is important to familiarize yourself with any potential health issues or concerns related to your destination, and so we strongly recommend consulting the Centers for Disease Control and Prevention (CDC) for up-to-date information on required and recommended vaccines and medications. Visit them online at wwwnc.cdc.gov/travel or call 800 232 4636. Plan to visit your doctor or local travel clinic at least 4-6 weeks before departure to allow time for any vaccinations to take effect or to fill any prescriptions.

Required Vaccination

A yellow fever vaccination is required to enter the countries of Southern Africa only if you are arriving from or have transited through a yellow fever endemic area in South America or Africa. The CDC provides a current list of all affected countries. If vaccination for yellow fever is necessary, you must carry an International Certificate of Vaccination provided by your physician; without it, you may be denied entry. If your physician advises against receiving the vaccination because of your personal medical history, he or she can provide you with the necessary documentation for the country(ies) that you are visiting.

Restrictions on Taking Non-Prescription Medications into Zambia

The Zambian Drug Enforcement Commission (DEC) has in the recent past detained a number of Americans for possession of Benadryl and other over-the-counter medications which have contained small quantities of diphenhydramine, an active ingredient that is on Zambia's list of controlled substances.

Although unaware of these restrictions, Americans have been charged with drug trafficking offenses, had their passports confiscated, and been jailed.

As a result, any American visiting Zambia should consider leaving all non-prescription medications behind.

When traveling with prescription medications, Americans should bring a doctor's prescription and ensure that the medication is in its original bottle and/or packaging.

Any American stopped by the DEC for possession of over-the-counter medications should contact the Embassy at 0211-250-955 as soon as possible.

WEATHER

The climate in Namibia and Southern Africa ranges from desert and semi-desert to sub-tropical. . In the arid central Namib Desert, summer daytime temperatures can be quite hot during the day, but can fall to below freezing during the night. The rainy season for most of the region is in the (African) summer, except in the Western Cape of South Africa where the rains come in the winter. Rainfall in the Eastern Cape is distributed evenly throughout the year.

Use a website such as weather.com to find average temperatures and rainfall during your travel times.

ELECTRICITY

The countries of Southern Africa supply electricity at ranges of 220-240 volts / 50 hertz.

Be sure to pack a universal travel adapter. You can purchase one through A&K's Travel Store at usa.thetraveloutfitter.com/index.php

Electricity at some safari camps and lodges is turned off for the night at 10 or 11 pm, so packing a flashlight will come in handy. Remember to pack some extra batteries.

WHAT TO PACK

Comfortable and casual clothing in natural, "breathable" fabrics. Choose versatile styles that can be layered—temperatures may vary considerably in the course of the day. For game viewing, wear neutral colors (though not camouflage, which is illegal in game parks and reserves). Bright colors or whites can startle animals into hiding, and black, navy or other dark colors tend to attract insects.

Somewhat smarter, but still casual, clothing is appropriate for dining in big-city or resort restaurants. Formal clothing is not necessary.

An inflatable pillow or stadium cushion can help make bumpy roads more comfortable. Women may also want to equip themselves with a supportive sports bra.

A sweater or lightweight jacket for evenings and fiercely air-conditioned interiors.

Comfortable walking shoes with low or no heels and textured soles. Heavy boots are not necessary for vehicle-based safaris.

A pair of rubber beach sandals to use as slippers.

You may wish to bring a bandanna, scarf or surgical-style mask to cover your nose and mouth when roads are very dusty.

Sunglasses and sun block. Safari hat or baseball cap.

A swimming suit.

A small tote or pack to carry the items you want to keep with you during days in the bush.

A small pack of toilet tissue; antiseptic towelettes.

Low-suds detergent for washing small items of personal laundry.

Lightweight binoculars, useful for wildlife viewing. If you plan to purchase a pair especially for this trip, a compact model with magnification of 8x32 is ideal.

Insect repellent with a high percentage of DEET to protect against flying insects such as mosquitoes and tsetse flies. (Note: many properties provide insect repellent in rooms/tents. However you may wish to bring your own preferred brand.)

A small, powerful flashlight (make certain to pack some extra batteries as well).

If you wear eyeglasses or contact lenses, be sure to pack an extra pair(s).

Simple first-aid kit.

Prescriptions and medications (We recommend you carry these in their original bottles and/or packaging.)

Charging cables for electronics.

Voltage converter and adapter plugs.

Note: Laundry Service is available at most hotels, lodges and camps. Because some laundries in Africa do not accept any underclothing, be prepared to wash your own smalls. Laundry techniques may not be suitable for delicate and/or synthetic fabrics.

Baggage Restrictions

On flights aboard the chartered aircraft, each passenger is limited to 1 piece of checked luggage and 1 carry-on bag with a maximum combined total weight of 44 pounds (20 kilograms). This includes the weight of purses and camera equipment in addition to your other luggage. Dimensions of your checked bag should not exceed 23 inches (58 centimeters) long x 13 inches (33 centimeters) high x 10 inches (25 centimeters) wide, and must be soft-sided. As a convenience, A&K provides each safari guest with a complimentary, custom-designed A&K Duffel. This bag is specifically crafted to meet aircraft standards. Carry-on luggage is restricted to 11 pounds (5 kilograms) and must fit under your seat. There is no overhead storage aboard the chartered aircraft. These luggage restrictions are adhered to very strictly and passengers should pack their bags accordingly

As a preventative measure, it is recommended that all luggage be secured with a TSA approved lock.

What You Need to Know When You Arrive

TIME ZONES

The Southern Africa region operates on Greenwich Mean Time (GMT) +2 hours.

At 9:00 a.m. in Southern Africa, it is:

EST	2:00 a.m. the same day
CST	1:00 a.m. the same day
MST	12:00 a.m. the same day
PST	11:00 p.m. the previous day

LANGUAGE

Botswana has chosen English as its official national language, and many people in the travel-service industries are fluent English speakers. The most widely-spoken indigenous tongue is Setswana, used by the Batswana people from whom the country takes its name.

Namibia's official language is English. Also spoken are the indigenous languages of Herero and Owambo, as well as German and Dutch-derived Afrikaans.

South Africa has no less than eleven official languages: English, widely spoken and understood throughout the country, is one of them. Other widely-spoken languages awarded official status are Afrikaans, Xhosa, Zulu and Sesotho.

In **Zambia**, English is the national language and widely spoken at nearly all levels of society.

Please consult with your guide on translations, if needed.

AIRPORT INFORMATION

At international airports in Southern Africa, passengers cannot be met inside secured areas. This includes Immigration, Customs halls and Baggage Claim. Your A&K representative will greet you as you exit these restricted areas; look for the person holding the distinctive A&K signboard.

Before departing, remember to tag your checked luggage with the A&K luggage tags provided. These brightly colored markers help identify you and your luggage quickly.

Note: The government of Botswana has announced that it intends to implement a ban on plastic bags. The ban applies to "carrier and flat bags," primarily targeting bags from shops and grocery stores, but also extending to Ziploc bags, duty-free bags and bubble wrap. If tourists have those types of bags visible while in the airport, they are likely to be confiscated. Bags designed for multiple use, such as zippered cosmetic bags, are not included in the ban. The specific implementation date for this ban has not been confirmed, however, it may be prudent to adjust your packing to meet the standards of the ban regardless.

PROTECTION AND PRECAUTIONS

Use the safes where available in your accommodations to secure your valuables, especially passports, medications, jewelry, money and electronics. If you must carry valuables, keep them on your person at all times. Be mindful of your surroundings and take extra caution in crowds.

Photocopy the personal information pages of your passport; leave one copy with a family member or friend and pack another separately from the passport itself. You may want to scan and email a

copy to yourself for easy, online access. This will help you to quickly secure a replacement should the need arise.

As a preventative measure, it is recommended that all luggage be secured with a TSA approved lock.

ETIQUETTE AND PHOTOGRAPHY

Unless you are shooting a crowded public scene, it is considered courteous to ask permission before taking pictures of local people, especially small children. Please be respectful of local people who do not care to be photographed.

Photography is not permitted at some locations, which may include government buildings, museums, art galleries, private houses, etc. These areas are usually clearly marked. If in doubt, please ask; this will avoid having your camera confiscated. Flash photography is prohibited in some nighttime situations.

While game viewing, be respectful of animal life and your fellow travellers. Don't startle or otherwise disturb animals or birds for the sake of a good photo, and please remember to share good lines of sight with your vehicle mates.

Many travellers, viewing this as their "trip of a lifetime" for animal photography, bring more than one camera in case of a malfunction. Experts suggest a camera with a minimum 200mm telephoto lens for wildlife photography. Sun filters will help block glare and heat haze; a wind reduction filter may be useful for video cameras. Tripods are impractical, since most photos will be taken from your safari vehicle. Pack a dust-proof case (or sealable plastic bags) and an airbrush to protect camera equipment.

Be sure to pack ample amounts of batteries and memory cards or film for your camera and video equipment, along with the appropriate charging cables. A dustproof case or sealable plastic bags and lens brush are also recommended.

FOOD AND DRINK

Do not use tap water for drinking or brushing teeth. It is always preferable and safer to use only bottled water. However, in order to promote eco-tourism, many safari lodges and camps will provide guests with BPA free (Bisphenol A) containers and filling stations during their stay. This treated water is potable and safe to drink.

Regardless of precautions, changes in water and diet can result in mild abdominal upsets and nausea. To prevent serious illness, avoid suspect foods such as uncooked vegetables, peeled fruit, unpasteurized milk and milk products. Beware of any food or drink sold by street vendors.

SHOPPING

Many A&K guests enjoy the chance to purchase items that reflect their destination, and so as a courtesy, your guide may recommend a particular shop or arrange a shopping visit. Please note, however, that these recommendations should not be taken as A&K's endorsement of the shop, merchandise and/or pricing. You assume all responsibility for any transactions that take place, including shipping arrangements that are made.

The decision to shop while travelling is a personal choice and shopping is never compulsory. If at any point during your journey you feel pressured to shop or make purchases, please immediately discuss the matter with your Abercrombie & Kent representative.

To avoid disappointment, we suggest the following guidelines:

- Compute the exchange rate and thoroughly review credit card receipts before signing.

- Take your purchases home with you whenever possible. Airfreight can take many months and actual shipping charges can be excessive. Customs delays, fees and regulations can further complicate the issue. If you choose to ship purchases, we suggest taking a picture of the item(s) and/or marking them in some way to ensure you receive what was purchased. For example, you could write your name on the backside of a rug. Determine if your shipment will be delivered door-to-door or to the nearest customs facility, as is often the case. Most goods shipped from other countries to the United States are subject to Customs duty.
- Duty taxes, if applicable, are paid as you re-enter the United States. Regardless of assurances by merchants, these cannot be prepaid on your behalf. Currently, each person is entitled to an \$800 duty-free exemption, however, may only bring one liter of alcoholic beverages, 200 cigarettes and 100 cigars.
- Keep all sales receipts for items purchased throughout your trip and try to pack all items that you will need to declare together. This will ease the Customs process upon re-entry into the U.S.

Consult the U.S. Customs and Border Protection website for more details. <http://www.cbp.gov/>

COMMUNICATIONS

Contact your cellular telephone provider to determine if your phone operates on the Global System for Mobile Communications (GSM) and what, if any, activation may be required.

If your phone is not GSM-enabled, you may find that renting a phone specifically designed for use overseas is the most practical option.

Wi-Fi internet access is available at some safari camps and lodges, however service can be slow and intermittent.

FOR TRAVELLERS CONNECTING THROUGH JOHANNESBURG EN ROUTE TO ZAMBIA

If you are connecting through Johannesburg en route to Zambia, in order to reduce the risk of your luggage being lost or delayed, we highly recommend that you do NOT check your luggage all the way through to Zambia and instead check it only through to Johannesburg and then re-check it prior to boarding your flight to Zambia.

In addition to this, as a further precaution, we also highly recommend that you pack at least one change of clothing in your carry-on luggage as a precautionary measure in the event that your checked luggage is delayed.

TIPPING GUIDELINES

While decisions regarding tipping rest entirely with you, we suggest the following gratuities (noted in U.S. dollars) depending on the type of journey:

	All Small Group Journeys and Pre/Post Tour Group Extensions	Tailor Made and Signature Journeys
Resident Tour Director or Group Extension Guide	\$15 per person, per day	Not applicable
Local Safari Guides or Game Rangers	Included	\$20 per person, per day (full day)
Safari Driver-Guides or Game Trackers	Included	\$15 per person, per day
Driver-Guides for City Sightseeing	Included	\$20 per person, per day (full day)

Airport Transfer Drivers	Included	\$5 per person, per transfer
Hotel Porters	Included	\$2 per bag
Bush Lodges and Permanent Tented Camps	Included	\$10 per person, per day – Gratuities are accepted at each property and shared among the staff.
Staff aboard Trains or Cruise Vessels (if applicable)	Included	\$10-\$15 per person, per day – Gratuities are accepted on board and shared among the staff.
Housekeepers	Included	\$2 per person, per night
Included Meals	Included	10-15% unless already added
Restaurants or Room Service on own	10-15% unless already added	10-15% unless already added

For extra nights or Tailor Made services added to a small group journey, please follow the Tailor Made Journey guidelines for these days only.